### Cardinal Health™ MMS Solutions™ Specialty Pharmacy

# Shipping and delivery schedule

Schedule is subject to change. Any orders placed after 2 p.m. CT will follow the guidelines for the following business day.

#### Monday-Wednesday orders placed before 2 p.m. CT

Alaska and Hawaii clinics, please see Special circumstances.

- All overnight orders will be delivered the following business day.
- All second-day orders will be delivered in two business days.

#### Thursday orders placed before 2 p.m. CT

Alaska and Hawaii clinics, please see Special circumstances.

- All overnight orders will be delivered on Friday.
- All refrigerated\* second-day orders will be held and will not ship until the following Monday for delivery on that Wednesday unless you request second-day Saturday delivery.<sup>†</sup>
- All non-refrigerated second-day orders will deliver the following Monday unless you request second-day Saturday delivery.<sup>+</sup>

#### Friday orders placed before 2 p.m. CT

Alaska and Hawaii clinics, please see Special circumstances.

- All refrigerated\* overnight orders will be held and will not ship until the following Monday for delivery on that Tuesday unless you request overnight Saturday delivery.<sup>+</sup>
- All non-refrigerated overnight orders will deliver the following Monday unless you request overnight Saturday delivery.<sup>+</sup>
- All refrigerated\* second-day orders will be held and will not ship until the following Monday for delivery on that Wednesday.
- All non-refrigerated second-day orders will deliver the following Tuesday.

#### Weekend orders

Alaska and Hawaii clinics, please see Special circumstances.

• All orders will be held and will not ship until the following Monday following the delivery schedule outlined above.

## For questions or more information, contact your sales representative or visit **cardinalhealth.com**

\* Refrigerated orders: All orders that contain a refrigerated medication must ship via second-day air or overnight. Orders placed for ground or white glove delivery will automatically be updated to at least second-day air. Mircera™ must always ship via overnight.

† Saturday delivery: There is an extra fee associated with Saturday delivery, and it is not available in all areas. You will be contacted if FedEx cannot deliver when you request Saturday delivery.

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#### Special circumstances

#### Shipments to Alaska

- Overnight orders of non-refrigerated items are scheduled to arrive within four business days of order placement.
- Second-day orders of non-refrigerated items are scheduled to arrive within five business days of order placement.
- Ground order delivery will vary based on ZIP code.

#### Shipments to Hawaii

 Refrigerated orders will only be shipped on Monday and Tuesday; any orders placed after 2 p.m. CT Tuesday-Sunday will be held until the following Monday.

